

AC Care Connect Steering Committee Meeting Minutes

June 21, 2019

1900 Embarcadero, Suite 101 Brooklyn Basin Room

Organizational Members:

<input checked="" type="checkbox"/> AAH: Scott Coffin (Co-Chair)	<input checked="" type="checkbox"/> AC3: Kathleen Clanon	<input checked="" type="checkbox"/> AHC: Ralph Silber	<input checked="" type="checkbox"/> AHS: Tangerine Brigham for Delvecchio Finley
<input checked="" type="checkbox"/> Anthem: Beau Henneman	<input checked="" type="checkbox"/> BHCS: Freddie Smith for Aaron Chapman	<input checked="" type="checkbox"/> EMS: Karl Sporer	<input type="checkbox"/> EOH: Elaine De Coligny
<input checked="" type="checkbox"/> HCSA: Colleen Chawla	<input type="checkbox"/> HCD: Suzanne Warner for Linda Gardner	<input checked="" type="checkbox"/> Just Cities: John Jones III (Co-Chair)	<input checked="" type="checkbox"/> Probation: Wendy Still
<input checked="" type="checkbox"/> SSC: Wendy Peterson	<input type="checkbox"/> SSA: Randy Morris for Lori Cox		

AC Care Connect Staff: Rebecca Alvarado, Neetu Balram, Morgan Brannon, Valerie Edwards, Hanna Flores, Nancy Halloran, Brittany Hathorn, Marta Lutsky, Jennifer Martinez, Jerri Randrup, Bridget Satchwell, Sasha Savinovich, Joy Sledge, Kimi Tahara, Liz Taing

Guests: Aneeka Chaudhry (HCSA); Rebecca Gebhart (HCSA); Carolina Guzman (Public Health); Cristi Iannuzzi (C&C Advisors); Shailey Klinedinst (Cardea), Natasha Middleton (Probation); Laura Miller (CHCN); Janet Myers (PAETC); Thato Ramoabi (RDA), Michael Reyes (PAETC); Sandy Stier (HCSA); Carol Wilkins (Carol Wilkins Consulting); Eric Yuan (BHCS); Renee Yun

Agenda Item	Discussion Highlights	Action Item
1. Welcome & Introductions	<ul style="list-style-type: none"> - John Jones III facilitated - A short video from a resident at the Fairmont Safe Parking site was shared. - Ralph shared a story from a LifeLong Community Health Worker who supported a homeless client in getting a critical health diagnostic test 	
2. Director's Report	<ul style="list-style-type: none"> - Kathleen Clanon reviewed the Director's Report <i>See attached report and meeting slides</i> - Karl Sporer reports that EMS is examining why uptake of treatment of agitation in the field is lower than expected. 	
3. Care Communities	<ul style="list-style-type: none"> - Jennifer Martinez presented on Care Connect's new program, Care Communities, which is an intensive program concentrating on a small group of complementary organizations working together in a collaborative, provider-driven effort that will move us closer to systems of care that more efficiently and effectively meet the complex needs of Alameda County Medi-Cal consumers. - There will be three six-month cohorts. <i>See attached slides</i> <p>Discussion highlights</p> <ul style="list-style-type: none"> - How will we quantify success? 	

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	<ul style="list-style-type: none"> ○ Example would be: Shortening time for getting homeless people into housing; Less staff turnover (staff satisfaction) in the longer run - Important to identify where there are system issues and bring them to the Steering table 	
<p>4. Sustainability Questions: Organizational Change</p>	<ul style="list-style-type: none"> - Nancy Halloran and Scott Coffin led the discussion - Steering members broke into small groups for Sustainability Planning discussion addressing the questions: <ul style="list-style-type: none"> ○ What can feasibly change in your organization by 2026 to support/scale/sustain the changes we are making? What departments/ individuals would be most affected? ○ What are things in your organization that you would like to change that have external barriers, and what are those barriers (e.g., policy, other organizations' practices, etc.) - Members were asked to take the identified topics back to their organizations, and report back at next meeting <p>Highlights from small groups:</p> <ul style="list-style-type: none"> - Spirit of collaboration <ul style="list-style-type: none"> ○ Share hard truths, and trust to do so ○ Focus on the goal ○ Specialty Mental Health and Substance Use Disorder are also health plans—need to create a table for all 4 health plans, Alameda Health System, and CHCN to work together to get systems to work better - AHS is working on re-shaping rounding with care managers, in particular dealing with homelessness <ul style="list-style-type: none"> ○ TB - connect Tamishia with Care Connect to better understand the Independent Living Association, and connect to those resources for discharge planning - Need for on-going collaboration - Grievance policies-- More collaborative care highlights the need to address when people have bad experiences; need a system-level approach to resolving problems. 	<p align="center">-</p>
<p>Adjourn</p>	<ul style="list-style-type: none"> ● Next meeting: Friday, July 19, 2019 from 3:00 – 4:30pm 	