

AC Care Connect Sustainability Steering Committee Meeting Minutes

May 17, 2019

1900 Embarcadero, Suite 101 Brooklyn Basin Room

Organizational Members:

<input checked="" type="checkbox"/> AAH: Scott Coffin	<input checked="" type="checkbox"/> ACCC: Kathleen Clanon (Co-Chair)	<input checked="" type="checkbox"/> AHC: Ralph Silber	<input checked="" type="checkbox"/> AHS: Tangerine Brigham for Delvecchio Finley
<input checked="" type="checkbox"/> Anthem: Beau Henneman	<input checked="" type="checkbox"/> BHCS: Aaron Chapman for Carol Burton	<input checked="" type="checkbox"/> EMS: Karl Sporer	<input type="checkbox"/> EOH: Elaine De Coligny
<input checked="" type="checkbox"/> HCSA: Colleen Chawla (Co-Chair)	<input checked="" type="checkbox"/> Rebecca Gebhart	<input checked="" type="checkbox"/> HCD: Suzanne Warner for Linda Gardner	<input checked="" type="checkbox"/> ACCC Data: Cristi Ianuzzi (non-voting)
<input checked="" type="checkbox"/> Just Cities: John Jones III	<input checked="" type="checkbox"/> Probation: Natasha Middleton for Wendy Still	<input checked="" type="checkbox"/> SSC: Wendy Peterson	<input checked="" type="checkbox"/> SSA: Randy Morris for Lori Cox

AC Care Connect Staff: Neetu Balram, Morgan Brannon, Valerie Edwards, Shannon Eng, Kat Fraser, Nancy Halloran, Marta Lutsky, Kai Mander, Jennifer Martinez, Robert Ratner, Bridget Satchwell, Joy Sledge, Liz Taing,

Guests: Jeremy Cantor (JSI), Tom Heinz (EBI); Itta Johnson (PCG), Anna Landau (Alameda Alliance); Chuck McKetney (HCSA); Laura Miller (CHCN); Janet Myers (PAETC); Luella Penserga (Penserga Consulting); Thato Ramoabi (RDA), Michael Reyes (PAETC); Freddie Smith (BHCS); Sandy Stier (HCSA); Carol Wilkins (Carol Wilkins Consulting); Eric Yuan (BHCS),

Agenda Item	Discussion Highlights	Action Item
1. Welcome & Introductions <ul style="list-style-type: none"> • Purpose of Sustainability Steering 	<ul style="list-style-type: none"> - Colleen convenes the meeting - Robert introduces East Bay Innovations staff, and a consumer whose family was housed thanks to the efforts of EBI and partners. - Colleen explains the objectives and roles of the Sustainability Steering Committee. Success depends on partnership and common vision. 	
2. Orientation to Sustainability Planning Process <ul style="list-style-type: none"> • 2020 Community Impacts • Sustainability Planning Table 	<ul style="list-style-type: none"> - Kathleen <ul style="list-style-type: none"> ○ Review of accomplishments (see slides) Working together has resulted in outcomes. ○ Purpose of sustainability planning: This is an improvement initiative. What are the components that are important to maintain? We won't have outcome data to make decisions about everything. - - - Planning Assumptions (see slides): <ul style="list-style-type: none"> ○ Not about creating something new ○ Homelessness is not going away in 8 	

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	<ul style="list-style-type: none"> ○ Resources will be limited ○ Data sharing has value, culture change has happened; - What we are doing now <ul style="list-style-type: none"> ○ Services, infrastructure, collaborations - Where do we need to be in 2026? - Review of 2020 community impacts 	
<p>3. Discussion of Planning Process</p>	<p>Colleen introduced the discussion</p> <p>Discussion highlights</p> <ul style="list-style-type: none"> - CBOs are having a hard time keeping staff when they do complex care management. Need to develop a new pipeline for this specific type of work. - many Care Connect eligible clients don't qualify for Health Homes program—only 40% - Can't just be housing navigation-- a lot of other work and services are needed. - new governor cares about health care and homelessness—get more involved in policy - Part of sustainability is to look at this table and see how we can make microchanges in our systems (data, training, etc.). Challenge ourselves, where are we training, investing in positions, technology. There's more money here in the room than in the waiver. - Need to adjust service delivery model so can claim more funding streams. - Aging population--what are the implications? More duals. Does that open up opportunities? <p>What other information do you need to know to think about sustainability and 2026 impacts?</p> <ul style="list-style-type: none"> - Data on infrastructure changes - How do we embed in the systems/programs that already exist in order to meet the needs of the population - Need commitment, pledging resources (financial and otherwise) - Focus on services at Santa Rita, improvement opportunities. How can we make the system work better (not just money-related)? 	<ul style="list-style-type: none"> - Suggest an exercise: for each of the organizations around the table, what can we change? - Plan to get state associations on board...organize to coordinate a WPC push

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	<ul style="list-style-type: none"> - What are the costs of scaling up? -- what are the real numbers we can/want to serve? - Add to planning assumptions: housing will remain unaffordable and could get worse. Impacts workforce. - Identify new sources of funding and strategize to get better at recovering funds (claiming). - Budgets show values/morality. Housing crisis is partially due to the tech boom, but also past race-based barriers to home ownership. - Working together is what works. - John Jones noted that he is now a California Democratic delegate - there are pressures in Medicaid, big funding cliffs in the system of a whole. Need to figure out, locally, what can we do? Integration, offer solutions to present to the state. - Challenge to members—what do we control through our own systems. This is a community of shared values, need to push each other on what we have control to change. Use shared values and some trust that has been built around this table. - There is a lot of power around this table. 	
4. Steering Membership	<ul style="list-style-type: none"> - Wendy nominates Eileen Kunz - Will be looking for a housing provider org/person to add to the table 	-
5. Next Steps		
6. Adjourn	<ul style="list-style-type: none"> • Next meeting: Friday, June 21, 2019 from 3:00 – 4:30pm 	