

AC Care Connect Steering Committee Meeting Minutes
July 20, 2018
Brooklyn Basin/Tilden Room
1900 Embarcadero, Suite 101, Oakland, CA 94606

Organizational Members:

<input checked="" type="checkbox"/> AAH: Scott Coffin (Co-Chair)	<input checked="" type="checkbox"/> AC3: Kathleen Clanon (Co-Chair)	<input checked="" type="checkbox"/> AHC: Ralph Silber	<input checked="" type="checkbox"/> AHS: Tangerine Brigham for Delvecchio Finley
<input checked="" type="checkbox"/> Anthem: Beau Henneman	<input checked="" type="checkbox"/> BHCS: Aaron Chapman for Carol Burton	<input type="checkbox"/> EOBCZ: John Jones III	<input type="checkbox"/> EMS: Travis Kusman
<input type="checkbox"/> EOH: Elaine De Coligny	<input checked="" type="checkbox"/> HCSA: Colleen Chawla	<input type="checkbox"/> HCD: Linda Gardner	<input type="checkbox"/> Probation: Wendy Still
<input checked="" type="checkbox"/> SSC: Wendy Peterson	<input checked="" type="checkbox"/> SSA: Randy Morris for Lori Cox		

AC Care Connect Staff: Rebecca Alvarado, Halimah Anderson, Ariel Cooper, Valerie Edwards, Shannon Eng, Nancy Halloran, Kai Mander, Jennifer Martinez, Bridget Satchwell, Joy Sledge, Kimi Tahara, Melissa Vallas, and Lillawa Willie

Guests: Cheryl Northfield (C&C), Jessica Hanserd (C&C), Rajib Ghosh (C&C), Itta Johnson (PCG), Brightstar Ohlson (BRG), Linda Hua (RDA), Thato Ramoabi, Linda Hua & Amalia Freedman (RDA), Michael Reyes (PAETC), Greg Garrett (AHC), Anna Landau (AAH), Steve O'Brien (AAH), Michelle Schneidermann (AAH), Carol Wilkins, Robin Haller (JSI), Nathan Hobbs (BHCS), Richard Spiegelman (OCO), and Aneeka Chaundry (HCSA), Carol Nathan, Itta Johnson (PCG),

Agenda Item	Discussion Highlights	Action Item
Welcome	<ul style="list-style-type: none"> • Scott Coffin convened the meeting • Steve O'Brien spoke of a consumer story 	- Housing story for next consumer story
Director's Report	<ul style="list-style-type: none"> • Director's Report Highlights (Kathleen) <p>ATTACHMENTS (SEE BELOW):</p> <ul style="list-style-type: none"> • AC Care Connect Director's Report (July 2018) 	
Sustainability Planning/Listening Tour Report Back	<ul style="list-style-type: none"> • AC Care Connect Listening Tour included 12 discussions with Steering Committee members, aimed at gathering information about the priorities of our partner organizations • The following high priorities were confirmed or emerged based on the Listening Tour: <ul style="list-style-type: none"> ○ Data exchange infrastructure (Social Health Information Exchange & Community Health Record) ○ Some level of the new services provided (e.g., care management and navigation bundles) ○ New housing infrastructure: Housing Resource Centers and funding for rental subsidies 	

Agenda Item	Discussion Highlights	Action Item
	<ul style="list-style-type: none"> ○ Standardized System for Care Coordination ○ Capacity development and training academies <p>Discussion highlights:</p> <ul style="list-style-type: none"> • The Care Coordination system will include consumer engagement practices, culturally affirmative practice. • The aim is to build infrastructure that will be self-sustaining • Need to continue the QI work, needs infrastructure as well • If we are successful at making a more integrated, functional system, may reduce some of the service needs in the long run. • Measures of success for Capacity Development work – are consumers getting better quality care, is there reduced turnover? <p>ATTACHMENTS (SEE BELOW):</p> <ul style="list-style-type: none"> • AC Care Connect DRAFT Sustainability work plan and Common Agenda 	
Action Planning/Next Steps	<p>SUMMARY</p> <ul style="list-style-type: none"> • The Steering Committee is interested in driving down inappropriate utilization and costs, improving service delivery to consumers, and improving the workforce experience through the sustained system changes • The Social Health Information Exchange is a high priority for HCSA, with high hopes for buy-in from many partners. 	<ul style="list-style-type: none"> - The AC Care Connect Back Bone Organization will synthesize this feedback to continue on to Phase 2 of sustainability planning
Adjourn	<ul style="list-style-type: none"> • Next meeting: 3rd Friday, Aug 17, 3:00-4:30pm 	