

AC Care Connect Steering Committee Meeting Minutes
May 18, 2018
Brooklyn Basin/Tilden Room
1900 Embarcadero, Suite 101, Oakland, CA 94606

Organizational Members:

<input checked="" type="checkbox"/> AAH: Steve O'Brien for Scott Coffin (Co-Chair)	<input checked="" type="checkbox"/> AC3: Kathleen Clanon (Co-Chair)	<input checked="" type="checkbox"/> AHC: Ralph Silber	<input checked="" type="checkbox"/> AHS: Tangerine Brigham for Delvecchio Finley
<input checked="" type="checkbox"/> Anthem: Eric Schwimmer for Beau Henneman	<input checked="" type="checkbox"/> BHCS: Carol Burton	<input type="checkbox"/> EOBCZ: John Jones III	<input checked="" type="checkbox"/> EMS: Travis Kusman
<input checked="" type="checkbox"/> EOH: Elaine De Coligny	<input checked="" type="checkbox"/> HCSA: Colleen Chawla	<input type="checkbox"/> HCD: Linda Gardner	<input checked="" type="checkbox"/> Probation: Karen Baker for Wendy Still
<input checked="" type="checkbox"/> SSC: Wendy Peterson	<input checked="" type="checkbox"/> SSA: Randy Morris for Lori Cox		

AC Care Connect Staff: Rebecca Alvarado, Halimah Anderson, Valerie Edwards, Shannon Eng, Nancy Halloran, Kai Mander, Jennifer Martinez, Robert Ratner, Bridget Satchwell, Jeffery Seal, Joy Sledge, Kimi Tahara, Melissa Vallas, Jerri Randrup, & Suzanne Warner

Guests: Cheryl Northfield (C&C), Itta Johnson (PCG), Brightstar Ohlson (BRG), Amalia Freedman (RDA), Michael Reyes (PAETC), Greg Garrett (AHC), Jamika Spruell (Anthem), Caity Haas (Anthem), Carolina Guzman (ACPHD), & Dean Chambers (BHCS)

Agenda Item	Discussion Highlights	Action Item
Welcome	Kathleen Clanon, MD, convened the meeting	
Director's Report	<ul style="list-style-type: none"> • Director's Report Highlights (Kathleen) <ul style="list-style-type: none"> ○ Drug Medi-Cal Organized Delivery System (DMC-ODS) rollout to include care coordination and care management for consumers receiving substance use disorder treatment ○ AC Care Connect working with BHCS to focus on coordination of primary care to mental health services ○ New Homeless Management Information System to go live on Monday, May 21, 2018 ○ Between November 2017 – April 2018, 2,257 unique assessments have been entered ○ Housing Bundle Updates: <ul style="list-style-type: none"> ▪ Housing Navigation: 177 unique assessments (March 2018) ▪ SNF Transitions: 18 unique clients enrolled (July 2017-March 2018) ▪ Tenancy Sustaining: 19 Unique clients enrolled (September 2017-March 2018) 	

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	<ul style="list-style-type: none"> ○ Community Assessment and Transport Team preparing a \$10M proposal for a collaboration between EMS, BHCS, and Care Connect to staff a Mental Health Clinician and an Emergency Medical Technician to respond to 5150 calls in an unmarked car, redirecting clients away from unnecessary acute care and/or incarceration ○ Consumer Fellowship nominations closing on May 23. Looking to recruit 10-12 individuals to share their consumer expertise with service providers ○ The first consumer focus group was held in April and had 14 participants <p>ATTACHMENTS (SEE BELOW): AC Care Connect Director’s Report (May 2018)</p>	
Culturally Affirmative Practice Integration and Support	<ul style="list-style-type: none"> ● AC Care Connect’s Valerie Edwards, LCSW, Director of Clinical Case Management Methods, and Rebecca Alvarado, LCSW, Manager of Clinical Case Management Projects, co-presented on current Consumer Engagement activities through the lens of the Culturally Affirmative Practice (CAP) cross-system integration for consumers of African descent ● Brightstar Ohlson, Principal and CEO of Bright Research Group, gave an update about the consumer fellowship work being done. ● Dean Chambers, Critical Care Manager for BHCS, and Dr. Jeffery Seal, Interim Director and Medical Director for Health Care for the Homeless were in attendance as CAP Provider Champion Group (CAPPCG) members ● Steering members weighed in on current consumer engagement activities at their agencies, and were generally supportive of efforts aligning with AC Care Connect’s vision of targeting consumers of African descent. <p>ATTACHMENTS (SEE BELOW): - AC Care Connect CAP Presentation</p>	
CAP Action Items	<p>Members around the table were asked: What are consumer engagement activities within your organization?</p> <ul style="list-style-type: none"> ● BHCS has 2 consumer groups <ul style="list-style-type: none"> ○ Pool of consumer champions ○ Family consumer empowerment ○ There is also a MHSA stakeholder group 	AC Care Connect staff will review this list and plan to harvest from the consumer engagement work that is being done by member organizations

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	<ul style="list-style-type: none"> • EveryOne Home <ul style="list-style-type: none"> ○ Consumers sit on policymaking bodies. <ul style="list-style-type: none"> ▪ 3 on leadership board ▪ Committee that ranks projects for funding ○ Hired currently or recently homeless for homeless count. • Social Services Agency <ul style="list-style-type: none"> ○ IHSS has a consumer engagement group ○ Workforce development ○ Child Protective Services has an emancipated foster youth board and a parent’s board. • Alameda Alliance for Health <ul style="list-style-type: none"> ○ Member advisory group ○ Consumer member on the Board of Governors ○ Use questionnaires for input • Senior Services Coalition <ul style="list-style-type: none"> ○ Member organizations have advisory bodies, story-telling groups, volunteers • EMS <ul style="list-style-type: none"> ○ They don’t have consumer input per se ○ Numerous committees get feedback from primary service providers to understand what the front-line providers need ○ Active in career and workforce development – pipeline for community members to become healthcare providers ○ Engaged in community paramedicine pilot and health coach program • Probation <ul style="list-style-type: none"> ○ Hold San Quentin listening sessions ○ Interview future clients while still incarcerated thru Skype ○ CCPEC - community corrections partnership exec committee includes participation by formerly incarcerated • Community Health Center Network <ul style="list-style-type: none"> ○ Written surveys ○ Consumer focus groups ○ Care Neighborhood holds focus groups that go much deeper • Alameda Health System <ul style="list-style-type: none"> ○ Patient advisory group meets monthly at Highland 	
Adjourn	<ul style="list-style-type: none"> • Next meeting: 3rd Friday, June 15th, 3:00-4:30pm 	