



Important Information About the Whole Person Care Program and your Medi-Cal Services: Some services won't change

November 15, 2021

The Whole Person Care Program will be ending on December 31, 2021. You may know of Whole Person Care as Care Connect or AC3.

Because you have received services through the Whole Person Care Program, we are required to notify you that the Whole Person Care Program is ending. **However, the services that you have been receiving will not change.**

You do not need to do anything.

Questions?

If you have questions about these services or how to continue to use them, please contact:

Whole Person Care/AC Care Connect

- Call: 510-346-1096
- Email: ACCareConnect@acgov.org.

Please note: You may receive notices about changes to other Whole Person Care services that you're currently receiving. If you have questions about any of these changes, please call and leave a message saying you have a question about changes to Whole Person Care services. Someone will return your call

Thank you,
AC Care Connect
Alameda County Health Care Services Agency