

## AC Care Connect Steering Committee Meeting Minutes

March 15, 2019

1900 Embarcadero, Suite 101 Brooklyn Basin Room

### Organizational Members:

<input checked="" type="checkbox"/> <b>AAH:</b> Scott Coffin (Co-Chair)	<input checked="" type="checkbox"/> <b>AC3:</b> Kathleen Clanon	<input checked="" type="checkbox"/> <b>AHC:</b> Ralph Silber	<input type="checkbox"/> <b>AHS:</b> Tangerine Brigham and Delvecchio Finley
<input checked="" type="checkbox"/> <b>Anthem:</b> Beau Henneman	<input checked="" type="checkbox"/> <b>BHCS:</b> Aaron Chapman for Carol Burton	<input type="checkbox"/> <b>EMS:</b> Karl Sporer	<input type="checkbox"/> <b>EOH:</b> Elaine De Coligny
<input checked="" type="checkbox"/> <b>HCSA:</b> Aneeka Chaudhry for Colleen Chawla	<input checked="" type="checkbox"/> <b>HCD:</b> Linda Gardner	<input checked="" type="checkbox"/> <b>Just Cities:</b> John Jones III (Co-Chair)	<input checked="" type="checkbox"/> <b>Probation:</b> Natasha Middleton for Wendy Still
<input checked="" type="checkbox"/> <b>SSC:</b> Wendy Peterson	<input checked="" type="checkbox"/> <b>SSA:</b> Randy Morris for Lori Cox		

**AC Care Connect Staff:** Neetu Balram, Morgan Brannon, Colleen Budenholzer, Valerie Edwards, Shannon Eng, Hanna Flores, Brittany Hathorn, Marta Lutsky, Kai Mander, Jennifer Martinez, Jerri Randrup, Robert Ratner, Bridget Satchwell, Sasha Savinovich, Joy Sledge, Kimiko Tahara, Liz Taing, Suzanne Warner, Lillawa Willie

**Guests:** Sharon Alford (BFHP); Amalia Freedman (RDA), Greg Garrett (AHC), Robin Haller (JSI), Linda Hua (RDA); Itta Johnson(PCG), Anna Landau (Alameda Alliance); Janet Myers (PAETC); Thato Ramoabi (RDA), Michael Reyes (PAETC); Eric Yuan (BHCS)

Agenda Item	Discussion Highlights	Action Item
Welcome & Introductions	<ul style="list-style-type: none"> <li>- John Jones III convened the meeting</li> <li>-</li> </ul>	Ralph will provide April's patient story
Director's Report	<ul style="list-style-type: none"> <li>- Kathleen reviewed the Director's Report slides</li> <li>- Highlights                             <ul style="list-style-type: none"> <li>o CHCN joined the network on January 1</li> <li>o Document readiness campaign launched – a team led by BACS will be dispatched to gather documents for top 100 clients on BNL</li> <li>o Increased the number of pCHR alerts to help facilitate care coordination, key use is outreach and engagement after receiving notifications</li> <li>o Cross training via Care Academy has happened among 304 unique attendees from more than 85 organizations</li> <li>o Sustainability Steering Committee Launch</li> <li>o Care Communities Planning</li> </ul> </li> <li>- Dashboard review - see attached</li> </ul>	Success stories about pCHR
Data Sharing Update	<ul style="list-style-type: none"> <li>- Kathleen introduced the discussion</li> <li>- We are ready to go with CHR but having data sharing challenges/delays                             <ul style="list-style-type: none"> <li>o Community health clinics sharing medical health data, only want to share records of people that are pre-identified as</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>- Look into Santa Cruz and Riverside data sharing practices</li> </ul>

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	<p>eligible for AC3 program, and prefer not to share full unfiltered list of Medi-Cal clients. Also have different technical environments - process of switching health record from NextGen to Epic.</p> <ul style="list-style-type: none"> <li>○ AHS – liability for disclosure</li> <li>○ Santa Cruz and Riverside – have a high percentage of safety net providers signed up so we should learn best practices. What can we do collectively do to support?</li> <li>○ Santa Cruz has done this for 20 years, other counties have a different delivery model and they are held within the county. This is not a clinical SHIE, there are also challenges around including social information.</li> </ul> <p>This will cause us to miss key areas of information and may inhibit utilization. Implementation of CHR will be delayed if not resolved.</p> <ul style="list-style-type: none"> <li>- Chuck McKetney lead the discussion               <ul style="list-style-type: none"> <li>○ Non-county staff were involved in data governance committee meeting, total 26 attendees. Colleen Chawla will begin attending to help the group move forward. This is the second meeting that will include non-County individuals. The focus was to organize the group and look at Universal Authorization Form. Will continue to provide feedback to the Care Connect Steering Committee.</li> </ul> </li> </ul>	
Sustainability Steering Committee Prep	<ul style="list-style-type: none"> <li>- Kathleen reviewed the slides</li> <li>- Vote on new members--approved</li> <li>- Will there be another waiver?               <ul style="list-style-type: none"> <li>○ Scott Coffin: No new updates from the State about this. The interaction with the State and Federal government is very important and there is evidence that DHCS isn't moving forward on negotiating this with a waiver. Indicators within the state budget (i.e. taxes to help pay for the waiver) show that the funding will not be continued.</li> </ul> </li> <li>- We are not talking about how to sustain Care Connect as it is today. How to continue progress past 2020 into 2026? How to provide a continuity of care for people who are experiencing homelessness? How do we sustain different pieces, scale, embed and make them permanent?</li> </ul>	<ul style="list-style-type: none"> <li>- Prepare homework for Steering Committee members to prepare for Sustainability meetings</li> <li>- CAO representative should be part of the Steering Committee</li> <li>- Kaiser Community Benefit at Northern California level, other foundations and tech – attend event at end of the month</li> <li>- PACE, PACE Association</li> </ul>

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	<ul style="list-style-type: none"> <li>- We will be asking members to endorse the work of Care Connect without outcomes measures as the timeframe for services is too short, regarding different pieces of the program. There is an interdependency between pieces.</li> <li>- Liz presented Sustainability Planning Framework, reviewed part activities (listening tour interviews, a Sustainability Working Group was convened for the first time this year, etc.). They will make recommendations to the Steering Committee to endorse or act on. Next year, we hope that individuals or organizations on the Steering Committee will serve as ambassadors to commit to, invest, endorse, or own parts of the work of Care Connect.</li> <li>- Pillars of Care Connect – see slide</li> <li>- Relationships being developed will hold even after the money is gone</li> <li>- Need to determine what is the financial impact the program has had, this needs to be at the forefront of the conversation</li> <li>- What lessons have been learned – is there an easier way to do this work that isn't as costly? How to eliminate barriers and reshape things to be done in more efficient ways will be important.</li> <li>- We need to have a policy lens. Case management services will be provided for two years after Care Connect, need to place this onto the agenda through state associations.</li> <li>- Central City Concern in Portland, Oregon – are we looking to acquire properties and redevelop? Measure A1, Board has committed to 2400 housing units, with 1700 for extremely low and low income, 800 for homeless.</li> </ul>	
Action Items Review/Check Out	<ul style="list-style-type: none"> <li>- John Jones III concluded meeting Conform, reform, and transform – let's continue to push systems together</li> </ul>	
Adjourn	<ul style="list-style-type: none"> <li>• Next meeting: Friday, May 17, 2019 from 3:00 – 4:30pm</li> </ul>	