

AC Care Connect Steering Committee Meeting Minutes
January 18, 2019
Brooklyn Basin/Tilden Room
1900 Embarcadero, Suite 101, Oakland, CA 94606

Organizational Members:

<input type="checkbox"/> AAH: Scott Coffin (Co-Chair)	<input checked="" type="checkbox"/> AC3: Kathleen Clanon	<input checked="" type="checkbox"/> AHC: Ralph Silber	<input checked="" type="checkbox"/> AHS: Tangerine Brigham for Delvecchio Finley
<input checked="" type="checkbox"/> Anthem: Beau Henneman	<input checked="" type="checkbox"/> BHCS: Carol Burton	<input checked="" type="checkbox"/> EOBCZ: John Jones III (Co-Chair)	<input checked="" type="checkbox"/> EMS: Karl Sporer
<input checked="" type="checkbox"/> EOH: Elaine De Coligny	<input checked="" type="checkbox"/> HCSA: Aneeka Chaudhry for Colleen Chawla	<input type="checkbox"/> HCD: Linda Gardner	<input checked="" type="checkbox"/> Probation: Natasha Middleton for Wendy Still
<input checked="" type="checkbox"/> SSC: Wendy Peterson	<input checked="" type="checkbox"/> SSA: Randy Morris for Lori Cox		

AC Care Connect Staff: Rebecca Alvarado, Colleen Budenholzer, Valerie Edwards, Shannon Eng, Nancy Halloran, Jennifer Martinez, Jerri Randrup, Bridget Satchwell, Joy Sledge, Liz Taing, Suzanne Warner, Lillawa Willie

Guests: Chuck McKetney (HCSA), Malcom Scott (Consumer Fellow); Freddie Smith (BHCS), Cheryl Northfield (C&C), Rajib Ghosh (C&C), Anna Landau (Alameda Alliance), Rhodora Ursua (AHC), Michelle Schneidermann (Alameda Alliance); Janet Myers (PAETC), Michael Reyes (PAETC); Cristina Cruz (PCG); Robert Brown (Public Health); Patrick Crosby (CDA); Riley Wilkerson; Jennifer Frehn (UC Berkeley)

Agenda Item	Discussion Highlights	Action Item
1. Welcome & Introductions	<ul style="list-style-type: none"> - John Jones III convened the meeting - Malcom Scott shared his consumer story 	
2. Agenda Review	<ul style="list-style-type: none"> - Kathleen: Last month, there not enough time to discuss the Data Governance sufficiently, so we are devoting the whole meeting to this topic. 	
3 & 4. Background Slides, Discussion and Recommendations	<p>Kathleen presented some background slides (see attached) and Chuck led the discussion</p> <p>Discussion Question: What is the Purpose of the SHIE and CHR? <i>For AC Care Connect: Coordinating care for High utilizers of multiple systems & People experiencing homelessness.</i> <i>For Alameda County long term needs: Coordinating care and services for residents with complex needs of multiple types.</i></p>	

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	<ul style="list-style-type: none"> • Q: In the long term, will it be just high utilizers? • Kathleen - The steering committee will help decide this. Generally, we think that the more info that is in there, the more useful it will be. • Highlights of comments <ul style="list-style-type: none"> ○ Resounding support for better communication ○ There are high utilizers of systems that we haven't focused on; duals, APS, are not being reached with AC Care Connect / short term ○ Payment world is moving in this direction ○ Push us to think more sharply which pieces of information are most useful to which parts of the system - who needs to know what that will have an impact on the goal. ○ First focus on those with complex needs, not spread the work too thinly. ○ Michelle - Alliance strongly supports. Advise to be wary of the limitations of defining too narrowly-- people move on and off of conditions. ○ Tangerine - AHS also supports. ○ Need to be thoughtful about which data is in there <p>Considerations for Membership on the Initial SHIE Data Governance Committee: <i>General thoughts or concerns about DGC?</i> <i>What should we all be considering in terms of making the DGC successful?</i></p> <p>Discussion highlights:</p> <ul style="list-style-type: none"> • For now, County is overall responsible, as the funder. This may change after the Pilot is over • Examples of what the DGC would decide: <ul style="list-style-type: none"> ○ Will data be used for research requests? ○ Can legal organizations participate, and how? • Q: would the DGC determine what reporting happens? <ul style="list-style-type: none"> ○ Kathleen - Yes, although there is required state reporting for WPC. Other than that, decisions about what kind of things are reported would be decided by the DGC • Q: What is the mandate of the DGC? Are they there for the consumer? For moving the data around? or for the County? Need to spell this out, have a hierarchy for when there is a conflict. <ul style="list-style-type: none"> ○ Kathleen - We hope these are mostly aligned. There will be need for balanced. See Attachment A ○ should have a system point of view -- sometimes decisions have to be made for the community vs the individual • This is especially hard because we are including social info -- there isn't a rule book like there is with HIPAA. Some other HIEs have a federated model, rather than aggregated. • If the consumer is building relationships, they may share personal info based on this relationship. Need to be careful to attend to personal trust and what goes into the record. 	

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	<ul style="list-style-type: none"> • Who has access? People move on, aren't necessarily oriented to the rules. Needs to be orientation not only for Governance Committee but for the users. Need to make sure the training is repeated often, maintained, updated. • I'm excited about this, it's the best thing going, especially for those with severe mental illness <p><i>Any additional thoughts about sectors or types of members to be represented?</i></p> <ul style="list-style-type: none"> • Generally members represent contributors of data • Will want to do some balance of skills and expertise <ul style="list-style-type: none"> • Q: Why not just start with 15? Not that big of a difference. <ul style="list-style-type: none"> ○ Kathleen – We do want to expand more non-county seats, but provide some time to gel, and add more members when we know who they would be • Having a consumer voice is hard to do right--how to make this real and not a token? Might be better if not a single consumer. Note that we have a resource - Care Connects' Fellowship program. • Other county agencies are providing data. What about Social services? <ul style="list-style-type: none"> ○ Kathleen – Social Services is not providing data as yet • Call the seat HMIS not HCD, because that is the representation you are looking for, not that it is a county department • Noticing that there are 6 seats that are County <p>Chuck - How much do we want to have built before we get more people on? Invite someone from Continuum of Care to join the committee – they are thinking about how the homeless system could use the info</p> <ul style="list-style-type: none"> • What about involving SMI consumers, family members? • The proposed membership is health heavy, considering it is a Social HIE. Need more social services. This will go to protecting the consumer too 	
Next Steps	Chuck: Specifically asking the Steering Committee to weigh in on going forward. Conclusion: <ul style="list-style-type: none"> • Get moving, and keep it on the agenda while it's forming. • Go ahead to invite the people that we have identified • Speed up the adding members, shaping it as we go • More quickly incorporate the social service reps 	
Adjourn	<ul style="list-style-type: none"> • Next meeting: Friday, February 15, 2019 from 3:00 – 4:30pm 	