



## Glossary

AAH	Alameda Alliance Health	OPS	Operations
AH	Alameda Health	PMPM	Per Member Per Month
AHS	Alameda Health System	PSH	Permanent Supportive Housing
BH	Behavioral Health	PDCA	Plan, Do, Check, Act
CM	Case Management	PCP	Primary Care Physician
CBO	Community Based Organization	PATH	Promoting Access to Health
CHR	Community Health Record	PES	Psychiatric Emergency Services
CBCME	Community-based Case Management Entity	RFP	Request for Proposal
DHCS	Department of Health Care Services	RBA	Results Based Accountability
FQHC	Federally Qualified Health Centers	ROI	Return On Investment
FTE	Full Time Equivalent	SMI	Serious Mental Illness
HUMS	High Users of Multiple Systems	SNF	Skilled Nursing Facility
HMIS	Homeless Management Information Systems	SDQI	Skills Development Quality Improvement
HCD	Housing Community Development	SDOH	Social Determinants of Health
IHSS	In Home Support Services	SHIE	Social Health Information Exchange
LIs	Local Initiatives	SUD	Substance Use Disorder
MH	Mental Health	WPC	Whole Person Care