

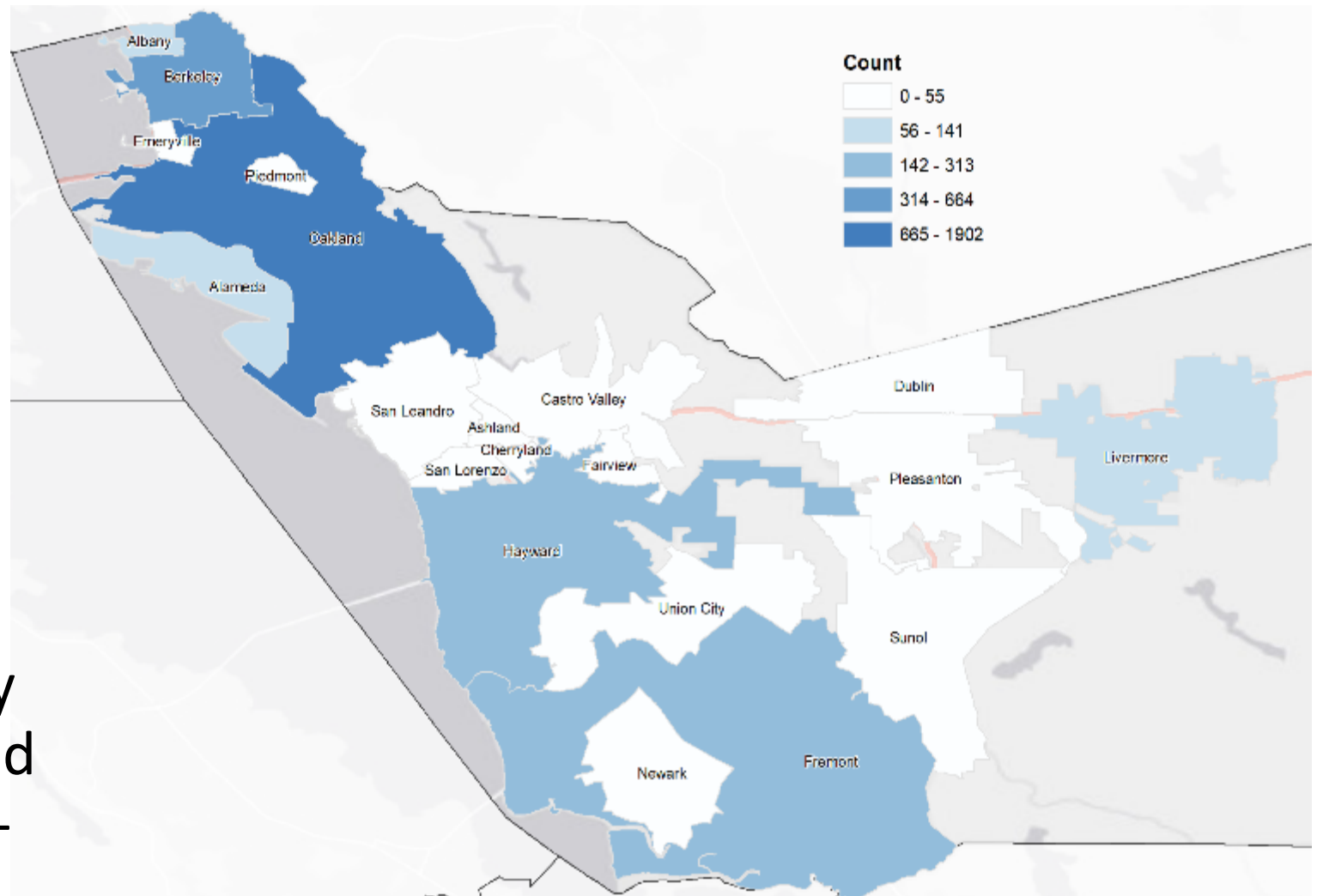


Community Update

August 2018

Point-in-Time Homeless Count

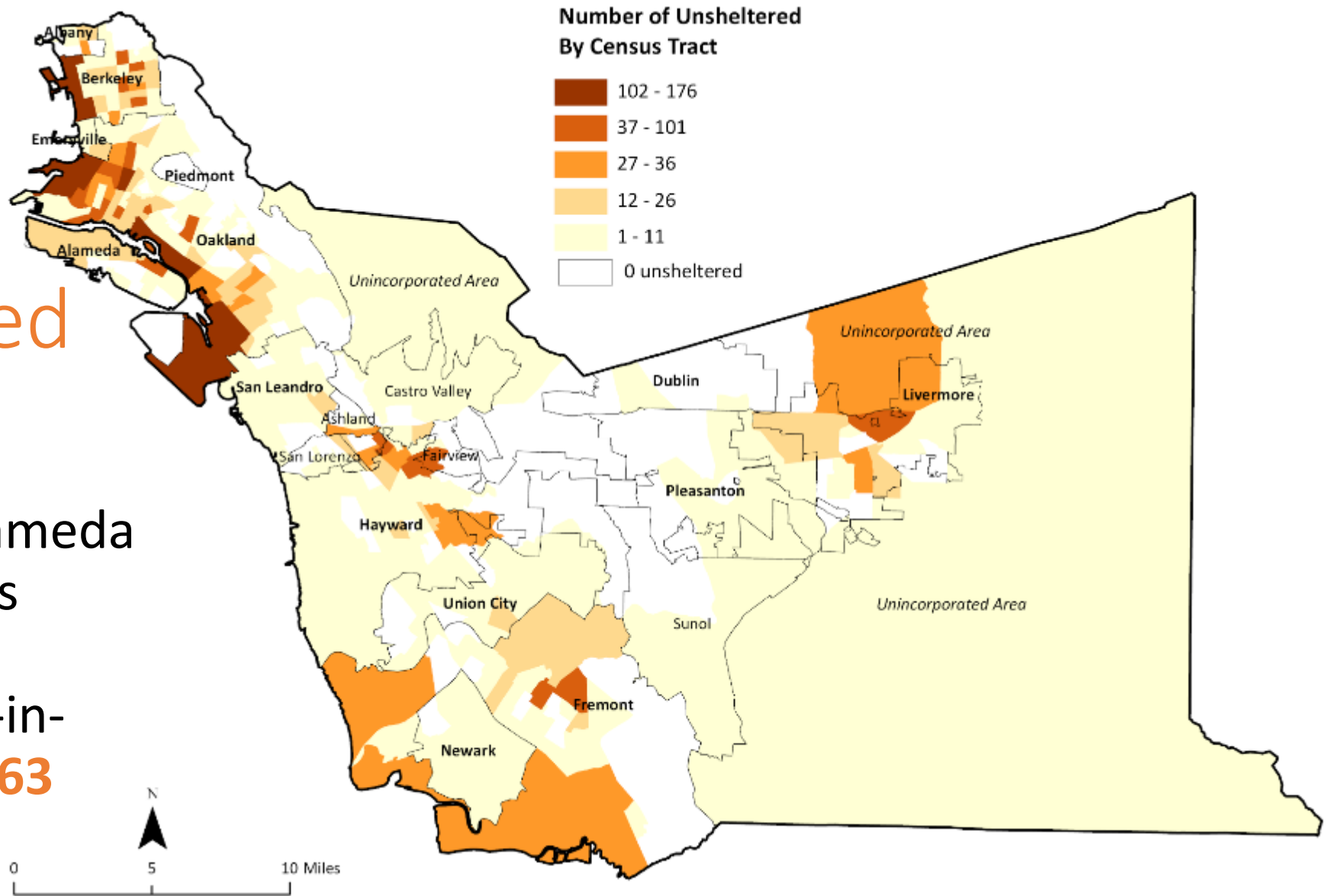
On January 27, 2017,
5,629 Alameda County
residents were counted
in the Homeless Point-
in-Time Count



TOTAL NUMBER OF HOMELESS PERSONS BY JURISDICTION

Unsheltered Homeless

Of the 5,629 Alameda County residents counted in the Homeless Point-in-Time Count, **3,863** (69%) were unsheltered



Source: CAPE, with data from Alameda County Health Care Services Agency and Alameda County CDA with data from 2017 Point-in-Time count

FY 17/18 Highlighted Outcomes Countywide Homeless System Who was Served?

Total People served: **11,415**

Total Households served: **8,930**

Total Children under 18 served: **1,920**

2,455 people retained permanent supportive housing

2,327 people received rapid re-housing

1,216 people were provided transitional housing

2,035 people were served in emergency shelters

FY 17/18 Highlighted Outcomes Countywide Homeless System Who is better off?

1,468 people secured permanent housing

97% of people in permanent supportive housing
remained housed

84% of people who became permanently housed two
years ago did not re-enter homelessness

Update: Housing Resource Centers



What is a Housing Resource Center?

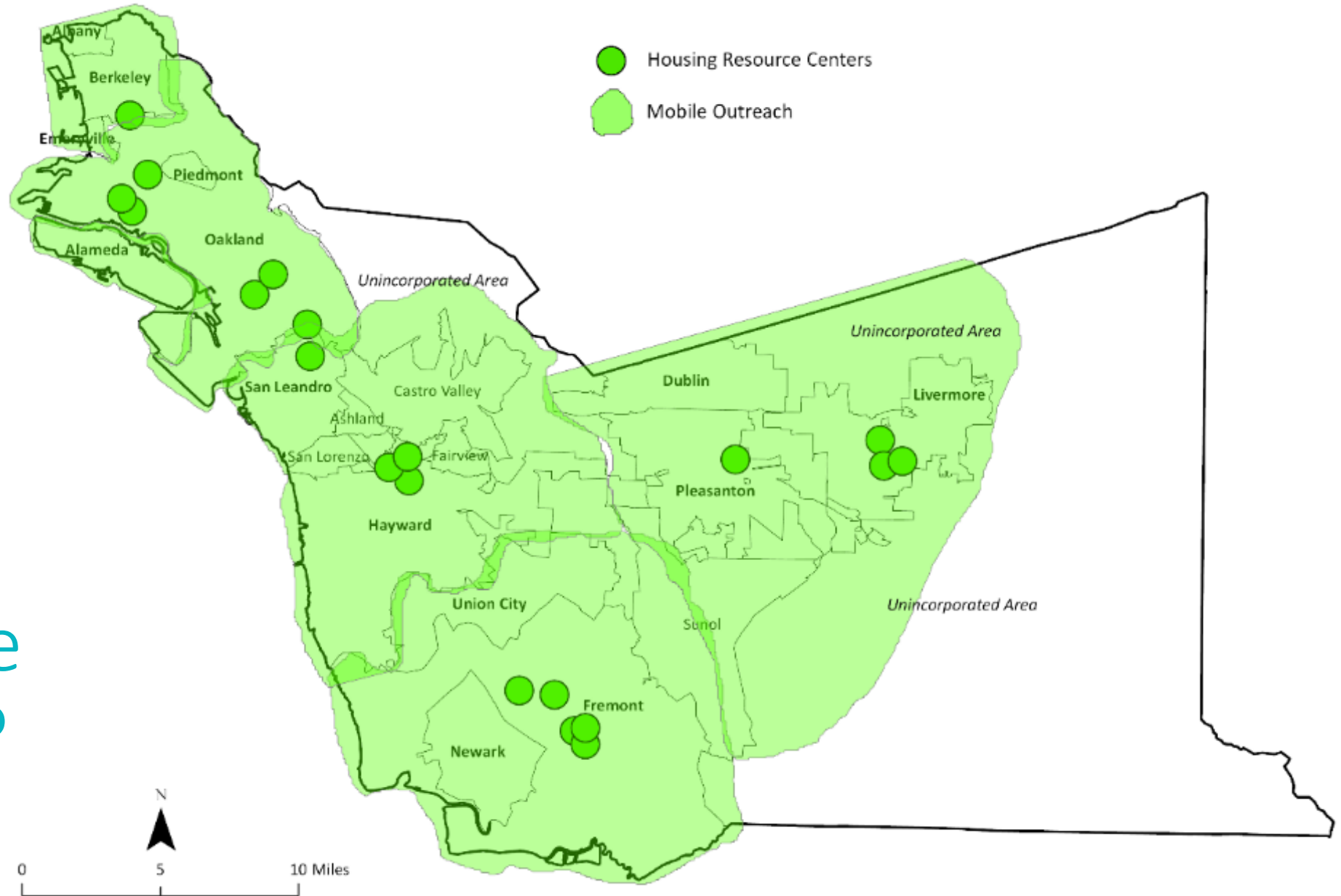
HRCs **organize and coordinate services and opportunities** being offered to those who are homeless or at risk of losing housing.

Services include:

- **Assessment, housing problem solving**, matching and referral, and mainstream system connections
- Intensive **housing navigation**
- One-time **flexible funding** to prevent a housing crisis from resulting in homelessness
- One-time **flexible funding** to move in to housing
- Time-limited **transitional rental assistance**

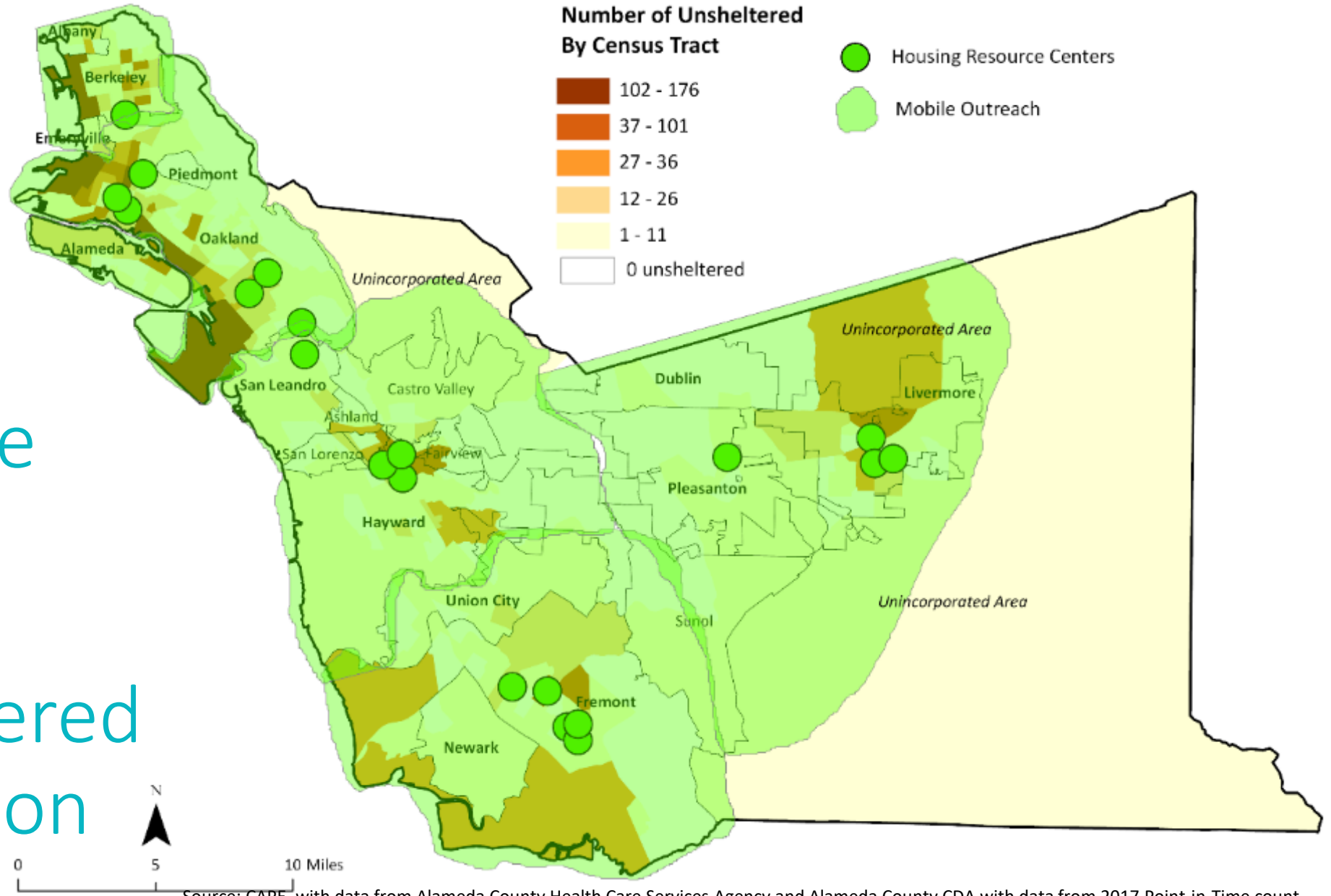
Funded through AC Care Connect (Whole Person Care), County General Fund (“Boomerang”), and a HUD Continuum of Care grant.

Where are the Housing Resource Centers?



Source: CAPE, with data from Alameda County Health Care Services Agency

Housing Resource Centers and Unsheltered Population



What Do Services Look and Feel Like?

If you are homeless— you can get **connected** to services either through outreach or 211

- Outreach may come to where you are living
- If you come to any homeless service agency, some mental health or medical sites
- If you come to a Housing Resource Center site or group

You are then **assisted** by

- Housing problem solving conversation
- Referral to housing classes and legal assistance
- Assessment done to connect you with coordinated entry (CES)



What Happens When You're on the List?

Currently 3,088 people on the Coordinated Entry System list

If you are in the highest 1,000, you can be **enrolled** in housing navigation

- A navigator with case load 15-25 works with you
- Helps you get food, medical care, income, and get documents housing ready
- Keeps in touch with you by phone or in person wherever you are
- If you have changing needs, “By name” multidisciplinary team

When a “match” is available – shelter, transitional housing, sober housing or residential drug treatment, rapid rehousing, or permanent, your navigator finds you and helps you get the last mile to home.

After you get inside, your navigator can stay with you for up to a year and if you still need help after that, a tenancy sustaining worker helps you.



A Day in the Life of Housing Outreach

Start the day with huddle at home agency –

- Review list of your clients – any changes?
- Meet up with teammates and review plan where you are going that day
- Which people on your list are known to be staying nearby?

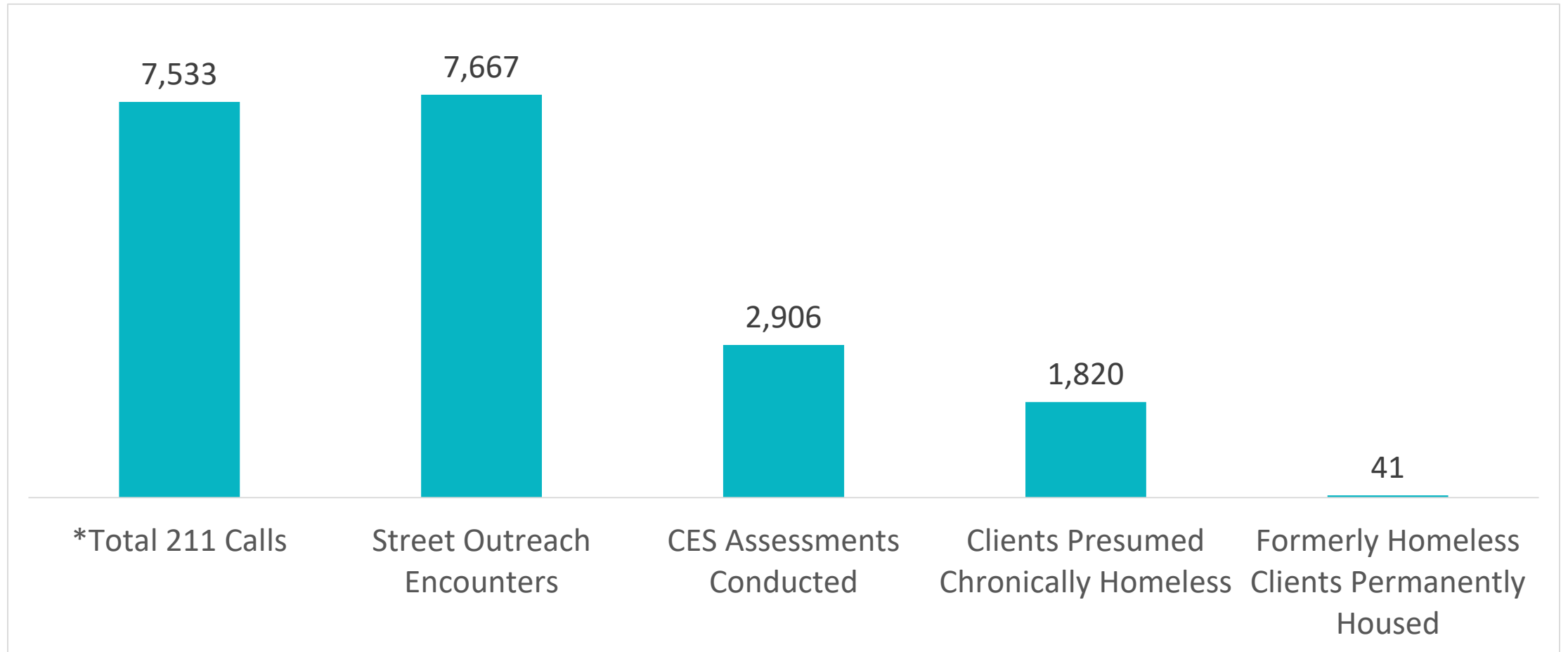
Go with team to that day's scheduled site – most large sites visited weekly

- Look for people on your list, check with them on completion of housing readiness and health tasks.
- Connect with new people to find out what services they are interested in and enter them in HMIS via a tablet linked to the system
- Offer shelter to people on the priority list via 211 call
- If after 5 pm, offer any empty shelter beds to anyone interested

Return to home agency after 4-6 field hours, enter data, make calls on behalf of clients, and plan next day

Weekly or every other week case conferences on especially ill or unstable clients to do group problem solving and coordination

Care Connect Services FY17-18



*211 Contract began Nov 2017

Path to Success

*Moving forward, we need more
shelter and permanent housing*

Alameda County FY 17/18 Homelessness Investments

\$83.2M



Provide
Shelter and
Housing
\$46.7M



Provide
Health and
Social
Services
\$14.2M



Outreach to
Unsheltered
Individuals/
Families
\$4.3M



Prevent
Homelessness
\$5.7M

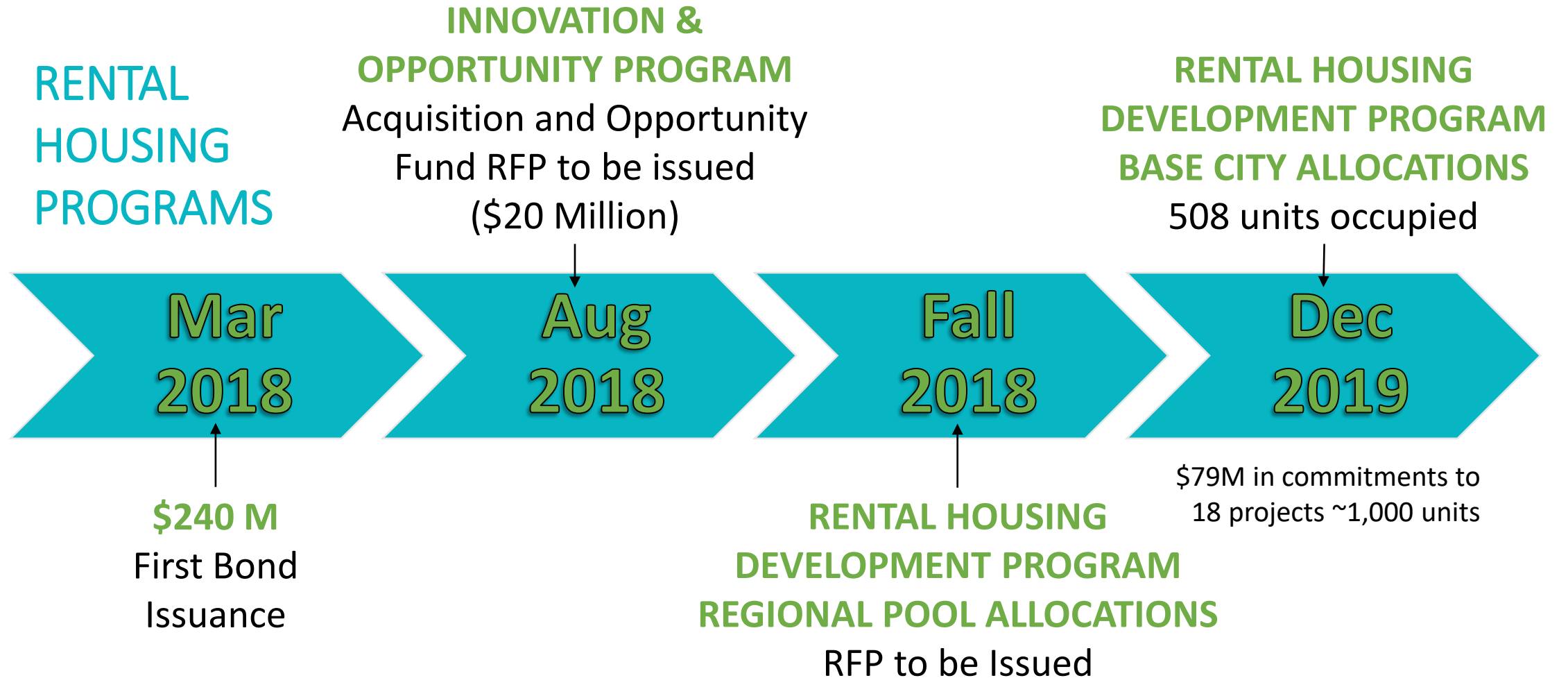


Created a
Coordinated
System
\$12.3M





Measure A1 Affordable Housing Bond



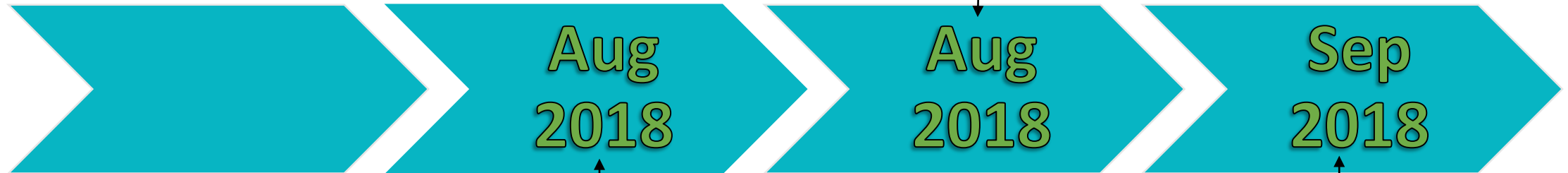


Measure A1 Affordable Housing Bond

HOME OWNERSHIP PROGRAMS

HOMEOWNER HOUSING DEVELOPMENT PROGRAM

Project selection RFP to be Issued (\$15 Million)



DOWNPAYMENT ASSISTANCE LOAN PROGRAM

Program Start (\$18 Million)

HOUSING PRESERVATION LOAN PROGRAM

Program Start (\$18 Million)



One-Time Boomerang Funding: Overview of Allocations and Commitments

\$15.6 Million

Total funds allocated by Board of Supervisors

\$15 Million

Total funds in contract

\$621,000

Remainder to be committed

\$105,000

- Affordable Housing Development

\$516,000

- Unincorporated Area and County properties

- Proposals to Board August and September 2018

Through June 30, 2018



Annual Boomerang Funding: Overview of Allocations and Commitments

\$10 Million

Total funds allocated by Board of Supervisors

\$8.5 Million

Total Funds in contract

\$1.5 Million

Remainder to be committed

\$750,000

- Community and Faith-Based Organizations Housing Development Capacity Building Program
 - Contract to Board August 7, 2018

\$750,000

- Encampment Responses
 - Proposals to Board September 2018

FY 16/17 & 17/18

For updates on FY18-19 investment visit Alameda County's website



Eliminate Homelessness

Alameda County has set ambitious targets for 2026 – to ensure the availability of diverse and affordable housing for all residents with the goal of eliminating homelessness in Alameda County. These 10x goals are

NEWS

Alameda County Approves FY 2018-19 Budget

The Alameda County Board of Supervisors approves final budget for FY



Visit accareconnect.org

Imagine individual providers across physical health, behavioral health, housing services, and the crisis system teaming up to provide the best care for their consumers – sharing critical consumer information and assessments, coordinating whole person care, expanding services, and more.

It can happen. It is here.