

AC Care Connect Steering Committee Meeting Minutes
June 15, 2018
Brooklyn Basin/Tilden Room
1900 Embarcadero, Suite 101, Oakland, CA 94606

Organizational Members:

☒AAH: Scott Coffin (Co-Chair)	☒AC3: Kathleen Clanon (Co-Chair)	☒AHC: Ralph Silber	☒AHS: Tangerine Brigham & Delvecchio Finley
☒Anthem: Eric Schwimmer for Beau Henneman	☒BHCS: Carol Burton	☒EOBCZ: John Jones III	☒EMS: Travis Kusman
☒EOH: Julie Ledbetter for Elaine De Coligny	☒HCSA: Colleen Chawla	☒HCD: Linda Gardner	☒Probation: Wendy Still
☒SSC: Wendy Peterson	☒SSA: Randy Morris for Lori Cox		

AC Care Connect Staff: Rebecca Alvarado, Halimah Anderson, Morgan Brannon, Ariel Cooper, Valerie Edwards, Shannon Eng, Nancy Halloran, Kai Mander, Jennifer Martinez, Robert Ratner, Bridget Satchwell, Joy Sledge, Kimi Tahara, Melissa Vallas, Suzanne Warner, and Lillawa Willie

Guests: Cheryl Northfield (C&C), Cristi Iannuzzi (C&C), Sheilani Alix (C&C); Jessica Hanserd (C&C), Rajib Ghosh (C&C), Itta Johnson (PCG), Brightstar Ohlson (BRG), Amalia Freedman (RDA), Thato Ramoabi (RDA), Michael Reyes (PAETC), Greg Garrett (AHC), Jamika Spruell (Anthem), Caity Haas (Anthem), Carolina Guzman (ACPHD), & Dean Chambers (BHCS), and Michelle Schneidermann (AAH)

Agenda Item	Discussion Highlights	Action Item
Welcome	<ul style="list-style-type: none"> • Kathleen Clanon, MD, convened the meeting • John Jones III spoke of a consumer story 	<ul style="list-style-type: none"> - Scott Coffin for next consumer story
Director's Report	<ul style="list-style-type: none"> • Director's Report Highlights (Kathleen) <ul style="list-style-type: none"> ○ Data Exchange <ul style="list-style-type: none"> ▪ Community Health Record: <ul style="list-style-type: none"> • Received 9 responses to the RFP • Vendor interviews are being conducted ▪ Data exchange and data sharing is being presented to HealthPAC partners on July 17, 2018 ▪ DHCS hosted a state-wide WPC Data Sharing Convening attended by Care Connect and 19 other WPC pilots on May 22, 2018 ○ Care Coordination and Integration <ul style="list-style-type: none"> ▪ A total of 12 CB-CMEs are now providing comprehensive care management and care coordination services with AC Care Connect ▪ Anthem will join our network beginning on July 1, 	<ul style="list-style-type: none"> - Additional suggestions for features and functionality for the CHR tool are welcome and can be submitted to a member of the Data Exchange Unit for consideration. Email careconnecthelp@acgov.org - If you would like your agency to participate in the Homeless Information System Management System, please email a request to: hmissupport@acgov.org - Data Request: Match opioid-

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	<p>2018</p> <ul style="list-style-type: none"> ○ Housing & Homelessness <ul style="list-style-type: none"> ▪ \$5M Flexible Housing Subsidy Pool passed by the Board of Supervisors ▪ New Homeless Management Information System (HMIS) launched ○ Consumer and Family Experience <ul style="list-style-type: none"> ▪ Interviewing nominees for the Consumer and Family Fellowship ▪ Final decisions to be released on June 30, 2018 with a Meet-and-Greet to follow in July 2018 ○ Alameda County had a 49% decrease in opioid mortality rates <p>ATTACHMENTS (SEE BELOW):</p> <ul style="list-style-type: none"> • AC Care Connect Director's Report (June 2018) 	<p>related deaths to those under criminal justice supervision</p> <ul style="list-style-type: none"> - Obtain racial demographics for pain management prescriptions

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<p>Social Health Information Exchange/Community Health Record</p>	<ul style="list-style-type: none"> ● Alameda County’s Social Health Information Exchange (AC SHIE) is a network of exchange partners that securely and appropriately share medical, mental health, substance abuse, housing, social care, legal and crisis response information over the internet using a standardized approach and in compliance with the Federal and State legal standards. The AC SHIE is the engine that powers the AC Community Health Record (AC CHR) and it can integrate with other core systems (electronic health record, case management, claims, etc.) ● Alameda County’s Community Health Record (AC CHR) is an electronic record application that summarizes curated information from multiple organizations that are involved in delivering medical, mental health, substance abuse, housing, social care, legal and crisis response services. It is powered by the Alameda County Social Health Information Exchange (AC SHIE) and offers expanded access to information and communication support across organizations who are providing care to a shared consumer, enabling more efficient care and a streamlined consumer experience ● CHR is a supplemental tool to EHRs, allowing for a more comprehensive look into the whole person, including their social health ● County-wide Data Advisory Committee began convening in August 2017 ● Created the agreements and policies that support the current and future data exchange ● Prototype Community Health Record (pCHR) debuted in October 2017 <ul style="list-style-type: none"> ○ As of 6/13/2018, there are 68 total end users; 5 organizations and ~11,000 generated health records for AC3 clients ○ The pCHR includes real-time Admission Discharge Transfer (ADT) feeds ● More directed work and partnerships with BHCS Decision Support staff to manage eligibility and enrollment for the program and associated Service Bundles for Care Connect ● Produce core analytics that support the required reporting to the state and allow the program to measure success ● Implementation Timeline: <ul style="list-style-type: none"> ○ Phase 1: pCHR – 2017-2018: ~1000 members; 10 sites ○ Phase 2: SHIE and CHR: ~10,000 members; ~50 sites ○ Phase 3: Scale and Embed: ~20,000 members; More than 50 sites ● SHIE & CHR Planning for Implementation 	<ul style="list-style-type: none"> - Wendy Still wants us to Incorporate probation population into presentations and data sharing

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Social Health Information Exchange/Community Health Record Action Items	<ul style="list-style-type: none"> • Keep in mind we are outpacing current policies and statutes • Align our efforts to reframe and collaborate on a value proposition • Valid concern for sharing privacy rules with regards to what providers, the community, and the consumers can see <p>ATTACHMENTS (SEE BELOW): Slide set</p>	<ul style="list-style-type: none"> - Would like to see presentation / views of both the pCHR and the CHR—what do different types of users see?
Adjourn	<ul style="list-style-type: none"> • Next meeting: 3rd Friday, July 20, 3:00-4:30pm 	