



A Whole Person Care Pilot

Director's Report July 20, 2018

MESSAGE OF THE MONTH

Substance Use Disorder (SUD) – an illness to be treated with the whole person in mind.

Drug Medi-Cal Organized Delivery System

- Behavioral Health Care Services (BHCS) launched the Drug Medi-Cal Organized Delivery System (DMC-ODS) Waiver on July 1st. The DMC-ODS pilot expands residential treatment, as well as detox, case management, and recovery residence/sober living environments. ***A 24 hours a day/7 days a week Substance Use Treatment and Referral Helpline: 1-844-682-7215 is now available.***
- BHCS/SUD is working closely with Care Connect to review the data quality and algorithm for Care Connect eligibility of SUD clients with a criminal background. The goal of the analysis is to ensure that all potential Care Connect consumers are being identified.
- BHCS/SUD has released two new Release of Information (RoI) forms that allows SUD providers to share client information. An additional RoI that allows for sharing of client information and data with Care Connect and other external providers will be released in the next few months.

42-CFR Data Sharing Update

- Two SUD authorization Alameda County Social Health Information Exchange/Community Health Record (SHIE/CHR) use cases have been drafted for consideration. One focuses on the use and adoption of the universal authorization at an SUD clinic. The second obtains limited authorization through a text-to-authorization process, which allows name, contact information and American Society of Addiction Medicine (ASAM) level of care to flow between the SU Helpline and the treating SUD provider for whom the client is being referred.

Expanding Buprenorphine Access

- Andrew Herring, MD, Medical Director, Substance Use Disorder Program at Highland Hospital—Alameda Health System and Principal Investigator, California ED-Bridge Project, launched the ED-Bridge program in the emergency department at Highland Hospital to identify patients addicted to opioids and transition them into treatment. ED-Bridge provides a practical framework for the use of buprenorphine in the emergency department as a short-term treatment for pain and opioid withdrawal and serves as a bridge to long-term treatment.
- The ED-Bridge Program at Highland is serving as an entry point for 24/7 availability of Buprenorphine induction. Highland Hospital is starting two to three new people per week and serving approximately 30-40 consumers ongoing. The program is expanding to other inpatient settings. Summit/Alta Bates, Alameda Hospital, and San Leandro Hospital are all considering adding Buprenorphine to formulary.

Update on Opioid Coalition Work

- With the assistance of the Alameda Contra Costa Medical Association, the East Bay Safe Prescribing Coalition is in process of connecting with urgent care facilities in Alameda and Contra Costa Counties to implement safe pain medicine prescribing guidelines. Twenty emergency departments in the area adopted these guidelines in 2017 contributing to a reduction in the opioid supply and reducing deaths attributed to opioid overdose in the community.
- The East Bay Safe Prescribing Coalition provides continuing medical education (CME) to medical professionals in the Bay Area. A MAT waiver training was held on June 29th where 30 doctors completed the first half of the eight-hour training. Upon completion, these doctors will be able to prescribe MAT to future patients. In addition, a Naloxone training webinar is scheduled for the end of August to be used as CME credit for medical professionals to further educate on the lifesaving drug.

Behavioral Health Crisis Response

- In partnership with Alameda County Emergency Medical Services (EMS), our team is working to bridge the gap of access to timely treatment of acute psychiatric agitation in the field as we believe that these crises should be treated with the same urgency as other distressing physical ailments.
- EMS Medical Director, Dr. Karl Sporer and Care Connect Crisis Liaison, Dr. Melissa Vallas presented in January to the EMS Quality Council on the topic of the voluntary treatment of agitation with olanzapine by first responders. The project received support from that body and approval from the State to move forward. In August, Dr. Vallas will work with EMS to create training videos for all EMS services countywide. That training will roll out early in the Fall of 2018 and the program will be in full operation by November.

Alameda County Health Care for the Homeless -- Street Psychiatry

- Health Care for the Homeless was awarded an Access Increases for Mental Health and Substance Abuse Services (AIMS) Grant by the Health Resources and Services Administration to conduct a Street Psychiatry Outreach program called StreetHealth. The outreach team includes a psychiatrist, a nurse case manager, and a community outreach worker equip to conduct psychiatric evaluation and administer medication and substance use disorder treatment to people residing in homeless encampments in downtown Oakland. The program launched in March and has already served 76 unique persons.
- The team is working to remove barriers for people who are most impaired that have a hard time coming in to a clinic by providing quality care, believing that everyone deserves care. The goal is to provide reliable, quality behavioral health care, based on best practices; improve behavioral health and quality of life; and connect patients to a medical home and other social services.

Data Sharing Agreements

- As of June 2018, data sharing agreements have been established with nine organizations including Alameda Alliance for Health, Abode Services, Alameda Health System, Anthem Blue Cross, East Bay Innovations, Housing and Community Development, Lifelong Medical Care, Pathway to Wellness, and Tri-City Health Center. Data feeds from these organizations will be used for the CHR's data repository. The County is working to allow access to providers across different organizations that work with Medi-Cal beneficiaries in Alameda County.

Community Based Case Management Entities (CB-CMEs)

There are now a total of 15 Community Based Case Management Entities (CBCMEs) contracted with Alameda Alliance that are providing comprehensive care management and care coordination services with Care Connect. Our contract with Anthem started this month.

1. Alameda Health System (AHS) – Highland (AHS is also a site for Anthem, not sure which site yet)
2. AHS – Eastmont
3. AHS – Hayward
4. Trust Clinic (also a site for Anthem)
5. Tri-City Health Center (also a site for Anthem)
6. City of Fremont
7. Family Bridges (also a site for Anthem)
8. Bonita House
9. East Bay Innovations
10. Roots – clinic
11. Roots – street outreach
12. St. Mary's
13. Davis Street
14. Watson Wellness Center (Private Provider)
15. California Cardiovascular Consultants (Private Provider)

Alameda County Care Connect Job Announcements

AC Care Connect has announced the following job opportunities:

Data Exchange Unit

- Product Manager
- Front-End Designer
- Information Systems Coordinator

Operations and Integration Unit

- Planning Director
- Program Specialist

Write to ACCareConnectJobs@acgov.org to have a job announcement sent to you.

For more information, visit the website at www.accareconnect.org.